**Liverpool Social Care Partnership CIC  
Lowlands, Hayman’s Green, West Derby  
Liverpool, L12 7JG**A picture containing text, clipart

Description automatically generated

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Whether you use Social Care Services yourself, or you are in touch with Social Care Services with regard to a family member or a friend, that service will hold information about you/your family member. This will range from name, address, contact details though to medical history and financial information.

You have the right to expect this information to be kept securely, whether it is on paper or on a computer. You may hear this being referred to as “cyber security”.

Please note that in this questionnaire we will refer to the organisation which gives you your care or support as your “service provider”.

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| **1. Do you know what types of personal information are held by your care provider about you/your relative?** |
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| **2. Do you know how to find out what types of information the care provider holds about you/your relative?** |
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| **3. Have they told you what they use that information for?** |
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| **4. Do you know who your information may be shared with?** |
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| **5. Have they told you what they do to keep your information safe?** |
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| **6. Is this something you have ever thought, or worried, about before reading this questionnaire?** |
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| **6a. If YES to question 6: did this influence your choice of care provider?** |
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| **6b. if NO to question 6: would information safety influence your choice of care provider in the future?** |
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| **7. Do you know how to check that the information they have is safe?** |
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| **8. Would you like help or guidance to do this?** |
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| **9. Do you feel in control of your information?** |
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| **10. Do you know to whom you should report any concerns you may have about cyber security ( i.e. the safety of your personal information held by your care provider)?** |
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| **11. Would you like care providers to display any quality mark for their data or cyber security on their website or in their office reception area?** |
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**Whilst this questionnaire is anonymous can you please give us some information;**

|  |  |
| --- | --- |
| **Gender** |  |
| **Age** |  |
| **Location** |  |
| **Service User** | Y / N |

Please return to: [dspt@lscpinfo.co.uk](mailto:dspt@lscpinfo.co.uk) By: Monday 7th February 2022