

## Health and Wellbeing Strategy Leads Forum

28 May 2024, held at YMCA

### Minutes

#### Present:

Ellie McNeil (Chair) (EM)	YMCA
Jacinta Ashdown	Age Concern Liverpool & Sefton
Shantanu Kundu	Be Free Campaign
Debbie Nolan (DN)	Citizens Advice
Matty Caine	First Person Project
Kate Daly	Irish Community Care
Richard Davies	LCVS
Rachel Lindsay (notes)	LCVS
Joanne Parr	MSDP
Lesley Dixon	PSS
Rachael Stott	PSS
Kelly Welsh	Sahir House
Kevin Peacock (KP)	Options for Supported Living
Dave Carter (DC)	Whitechapel Centre

#### Apologies

Tom Harrison	Local Solutions
Karen Downing (KD)	WHISC
Clare Waller	St Joseph's
Jemma Guerrier	The Reader
Jo Henney	We Are Nugent
Win Lawlor	Irish Community Care
Paul Martin	LGBT Foundation
Tracey King	We are Nugent

#### 1. Welcome and Introductions

Ellie McNeil (EM) welcomed all representatives to the meeting and invited everyone to introduce themselves.

#### 2. Minutes of the previous meeting held on 30 January 2024

The minutes were agreed as a correct record of the meeting.

#### Matters Arising

Elaine Mather is still to circulate the reports and bring back information about the Right Care, Right Time, Right Place project.

Andrea Asbury will be attending the July meeting.

Kevin Peacock will circulate the presentation on Strategic Needs Assessment as soon as it's available for sharing.

Elaine M

KP

Health Checks and Dentistry – KP raised awareness that most providers don't currently capture this information, therefore Options are starting to incorporate this into their networks.

Journey through services – Ellie to circulate the video once she has the link.

### 3. Rep Feedback

#### Complex Lives

Safeguarding Audit Reviews: three adult safeguarding reviews that involved people with complex lives carried out recently. Carmel Hale has collated the recommendations from the reviews. These will be shared – they hold a mirror up to our systems and show how some practices operate against a joined up or co-ordinated response for people with a 'complex lives' profile.

High Intensity Use: a workshop was held in November and agreed key areas of focus to move things forward:

- Continuing development of the homeless health partnership
- Development of rapid access to support for people with social and living problems in the form of a HIU service provided by the VCSE
- Young people and mental health
- Activating links between the frequent attenders MDT and the ICCT MDT model
- Detailed needs assessment

#### Healthy Children and Families

Meeting took place, awaiting minutes.

#### Long term conditions

Jacinta Ashdown

There has been no meeting since JA's last report.

#### Integrated Care Team

Meeting took place, awaiting minutes

#### Health and Wellbeing Grant

Richard Davies

RD updated on the recent Health and Wellbeing Grant. Following the process in deciding which groups were successful and informing them, Cheshire and Merseyside came back to say they might not have any money to follow this through. RD has been doing a lot of work with Cheshire and Merseyside and the groups and has managed to get agreement to expedite their decision on 6 June. It was agreed of the need to look at how we can avoid this in future.

EM

## **One Liverpool Delivery**

Dave Carter, Shantanu Kundu

Group on hold for 6 months because of budgetary pressures. Will be focusing on emergency care and financial recovery in the meantime.

KP felt we need to seek some assurances in terms of the overall infrastructure as rumours say the segment groups may be disbanded.

## **Disability**

Kevin Peacock

The group met in March and April; consisted of Healthwatch giving a presentation on things they are learning from the stakeholder group and MerseyCare presented on their complex support. KP raised concerns over data. Current data is GP data and there is no consistent thought process in terms of the data collated.

Strategic information – overall numbers of people in the population with autism is 2% but inpatient services 10%. KP felt there is a real need for reasonable adjustments etc.

**Learning Disability** – health checks - 75% figure quoted but actions arising from the health checks haven't been tracked, therefore pushing for actions to be monitored. A provider task group consisting of GPs is being set up. There doesn't seem to be a sense of partnership to deliver some of that.

## **Provider Alliance**

Ellie McNeil

Joe Rafferty is retiring so EM is unsure if the group will continue, although there is a date in the diary for the next meeting.

It was noted that the new CEO of MerseyCare is Trish Bennett, therefore EM is to write to Trish welcoming her into the post.

## **4. Group's Response to Matt Ashton's Report**

The draft letter to Matt Ashton was tabled and will be emailed to all reps for comments.

## **5. Marketing and Purpose of the group**

### **Name**

Suggestions:

- Voluntary Sector Leadership Group
- Community Sector

EM

- Health and Wellbeing? Does this need to cover care? Agreed must include wellbeing
- What are we here for? To improve the quality of life to people. Inequalities is why that isn't a reality for some people.
- Health equality
- Life expectancy

### **Purpose of the group?**

- Increase understanding of the voluntary sector by the public sector
- Awareness raising, education
- Often commissioners think they can do it cheaper
- Working together as a sector
- Ensuring effective commissioning
- Ensuring connections
- Systems memory – sector has the hope for the people we work alongside, roles of people change so much across the city and we hold system memory.
- Sector good at unblocking things. A lot of the sector are the community and know how to do things
- Political influencing – local level
- Connecting to voluntary sector North West/ICB work and getting the two things connected
- Place based
- Don't need to do everything yourself!
- We can achieve better outcomes, increase savings and show a great partnership culture with the third sector
- Positive and proactive being at the heart
- Investment in a sustainable future and representing the voice of the community
- Exceptionalism – people who make decisions don't sometimes understand this – dynamic sector.

- Feedback from groups not involved in this structure around receiving the information but this is dependent on meetings happening.
- Pushback and feedback about getting reports from the delivery groups/meetings uploaded online for the wider network. Communicating with the sector.
- People's right to attend this group – if people aren't attending these meetings, does this give way to someone else coming into the group? Over time more people will want to be a part of it.
- Access funding for this group through some of the partnerships – grants etc. In terms of putting governance structures in place.
- Issues we face as a sector – recruitment, lack of grants, investment of voluntary organisations, how do we get to the point where we are paid for full cost recovery, compete with salaries against public sector and how do we become a sector of choice for people wanting to work for us.
- City leadership – public sector pressure we don't understand fully. Collaboration with as many different perspectives as possible.
- How many people are aware there is apprenticeship funding for up to level 7 masters? Money available through Liverpool City Region – Jo Parr to share contact. Money through Edge Hill University also. National pot of money available.
- Sustainability – sharing information creates the sustainability.
- Respect in the sector – amount of meetings being cancelled – story telling – parity of esteem.
- Creation of group was about making it easy for the commissioners.
- What expectations are in place on ourselves in the way we are getting this information?
- Frame ourselves as public accountability group – external scrutiny in terms of why things work as they do. An accountability group for improvement towards outcomes within public services. Reps to become Non-Exec Directors on Trusts
- How do we get to the top level as a group?
- If we can articulate purpose and value well, people will want to engage with the group.
- What are the things we don't know now – how do younger people view the world and how do we act upon this now – being ahead is important.
- Groups asking for information and reports from this group. What level of information can go out? Agreed that the agenda can go out, along with edited minutes. Needs to be transparency. Written report of delivery groups can also be included. Segment reps to ask individual Chairs if their minutes can also be circulated. All reps to commit to asking if minutes can go out for public distribution.

JP

All reps

**6. Mapping Exercise of the current membership of the group**

It was agreed that this would be discussed at the next meeting.

**7. Any other business**

EM will send the draft response to Matt Ashton's report to all members of the group and will also write to Trish Bennett to welcome her to her new post.

**8. Date of next meeting**

24<sup>th</sup> July 2024, 2pm, LCVS, 151 Dale Street

Next  
meeting

EM

Liverpool Strategic Health and Wellbeing Forum

Representative Feedback Form

This form should be completed when you are unable to attend the meeting and feedback in person.

Name	
Meeting Attended	
Date of the meeting	
Key points from the meeting	
Actions that need to be brought into the group	