

Liverpool Strategic Health and Wellbeing Forum

Representative Feedback Form

This form should be completed when you are unable to attend the meeting and feedback in person.

Name	Debbie Nolan
Meeting Attended	Liverpool Complex Lives Segment
Date of the meeting	06/03/24
Key points from the meeting	<p>Updates:</p> <ul style="list-style-type: none"> • Social Model of Health Impact Research to be published in late March 2024 • Community of Practice Homelessness Health Inequalities (rescheduled for next meeting) • HIUs across LUFHT – proposal for funding unsuccessful and now part of discussions with NHS England • Safeguarding Adult Reviews – rescheduled to next meeting • Development of the enhanced case finding tool for Complex Lives • Discussion on how to build resilience in complex families during the perinatal period • Noted by group that there should be more voluntary sector representation on this segment.
	<p>Liverpool Complex Lives Segment</p> <p>June 4th 10.30am</p>
	<p>Attended by Ellie McNeil, Karen Dowling and Win Lawler from this group</p> <p>Merseycare and LUFT Complex Lives</p> <p>The complex lives programme will now refocus its efforts on actions designed to reduce high intensity use, particularly within the Accident and Emergency dept. of The Royal HIU to prioritise identifying and diverting people away from urgent and emergency care and work with the community to develop the needs of HIU service users.</p>

	<p>CM noted that there is a strategic pause to complex lives meeting to allow focus on HIU s – this should take approx. 6 months.</p> <p>Focus will be on 3 groups that are high users of services: young people with mental health conditions, homeless patients and people in life crisis who do not meet the threshold for mental health services. More focus on building capacity in key areas of provision and avoiding duplication. Emphasis on need to detailed needs assessment to understand what data can demonstrate int terms of patters of service utilisation, are there any residential neighbourhoods that are over represented and would benefit from development of a more localised response.</p> <p>24/7 Community Neighbourhood EOI</p> <p>Helen Bennet from Merseycare informed group of 24/7 Community Neighbourhood EOI which is an opportunity linked to Quality Transformation programme for mental health inpatients that has a focus on preventing escalation of need form community to inpatients and supporting discharge. The proposal has been agreed by ICB and submitted to NHS England and if agreed will be a development group of key stakeholders will be formed. Service must be operational by April 2025.</p> <p>Discussion on Liverpool homeless health – proposal for NIHR funding in development in Collaboration with Liverpool university and homeless health partners</p> <p>Ellie covered Community of Learning Practice Reports</p> <p>ICB Recovery Plan</p> <p>Focus on Urgent and Emergency Care and Admissions Avoidance and Implementing recommendations from the Liverpool Clinical Services Review – looking into improving physical and mental health by strengthening ways of working with PCNs and neighbourhood teams and providing more anticipatory care.</p>
Meeting Attended	Healthy Children and Families Segment

Date of the meeting	29/01/24 & 06/03/24
Key points from the meeting	<ul style="list-style-type: none"> • Matt Ashton's 2040 report • LCC's Neighbourhood managers and their potential to coordinate and integrate service delivery in relation to poverty and deprivation • Women's Health Hubs introduced and discussed • Key to map all services linked to this segment and renewed emphasis on sharing and linking data • Importance of supporting perinatal health •
	<p>Healthy Children and Families Segment</p> <p>09/07/24 Focus on System Update, ICB Recovery Plan and The Children's Partnership. Public health announced new 0-19/25 service for Liverpool Healthy Homes and Housing Family Hubs Women's Hubs Also in development 0-5 health Collaboration Meeting – focus on development of a single referral pathway for 0-5 services</p> <p>Jemma has produced report.</p> <p>Date of next meeting 18th Sept '24</p>
Meeting Attended	LTC Segment Meeting
Date of the meeting	07/02/24
Key points from the meeting	<p>□ Aim to ensure that NHS health checks are offered to all eligible to support primary prevention</p>
	<ul style="list-style-type: none"> • Focus on priority health conditions: Diabetes, Respiratory, CVD, mental health and LTCs. • Chair noted that third sector involvement needed, and emphasised importance of addressing the wider determinants on health, and however, despite this, my assessment is that the group has limited awareness/understanding of the VCSE offer and where and how we can support this segment's ambition, particularly when looking into depression and wellbeing.

	<p>LTC Segment Meeting</p> <p>May '24, decision made by ICB to stand down this segment for 6 months to allow for prioritisation of work to support financial recovery – all work not to focus on emergency care and Liverpool Clinical Services Review as outlined in Complex Lives Segment feedback.</p> <p>Still CVD delivery group – chair Gail Rooke scheduled for tomorrow</p>
Meeting Attended	ICT 3 Work streams: Proactive Care, ICT Model Development, and The Strengthening Communities Group (work stream 3)
Date of Meeting	11/03/24
Key Points from Meeting	<p>Work stream 3 - ICT programme recognises need for more proactive work with communities; using the ABCD methodologies which looks to existing assets to strengthen communities. A key aim of this work is to grow and mobilise community assets and monitor impact. Support to be provided to people and communities through the cost-of-living crisis and ensuring accessibility of universal services for all. This work is being tested in Picton neighbourhood via delivery of multi-agency themed events.</p> <p>Group would benefit from more representation from some VCSE agencies.</p>
Actions that need to be brought into the group	Further work to be done across all segments to clearly articulate what the VCSE offers are currently, what they can be and how they will support segment aims.
For information	Attended health partner introduction to Neighbourhood Managers on 29/02/24 – are there plans for this group to meet with them?
	<p>ICT 3 Work streams: Proactive Care, ICT Model Development, and The Strengthening Communities Group (work stream 3)</p> <p>ICT work streams and ICT Neighbourhoods Meeting</p>

	<p>You will recall from last meeting that the 10 Vol Sect services awarded grants from health and Wellbeing were suspended, they have now been reinstated for shorter timeframe</p> <p>03/06/24</p> <p>Meeting of work streams leads to discuss how ICTs are to align with city plan</p> <p>Work stream one – has a focus on proactive care and is currently using enhanced case finder tool to identify</p> <p>Enhanced Case finding Tool Next Steps</p> <ol style="list-style-type: none"> 1. Increase the activity to bring all potential patients within the cohort on-board 2. Ensure consistency of coding so that all proactive activity is accurately captured 3. Agree and refine specialty specific search criteria for long term conditions e.g. Respiratory, Heart Failure, Diabetes 4. Better understand the impact of running reactive and proactive care upon those services who support both cohorts e.g. Citizens Advice Liverpool, Matrons, Integrated Care Teams, Social Workers, Medicines Management Teams 5. Further engagement with LMC's in summer 2024 6. Embed the ICT model into the wider LCC Neighbourhood model to optimise resources and meet the holistic needs of our population. Ensure an integrated approach to planning 7. Realign resources from across partner organisations to expand the capacity and scope of the ICTs and proactive management programme 8. Develop enough evidence for the impact of the service offer to be measured against key success criteria – working with the Data Into Action programme to ensure this is robust 9. Expand the approach to include additional cohorts who would benefit from the ICT offer <p>Ends.</p>
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